

Division of Licensing and Protection
103 South Main Street
Waterbury, VT 05671-2306
<http://www.dail.vermont.gov>
Voice/TTY (802) 871-3317
To Report Adult Abuse: (800) 564-1612
Fax (802) 871-3318

November 21, 2014

Ms. Mary Pappas, Administrator
King's Daughters Home, Inc.
10 Rugg Street
St Albans, VT 05478-1713

Dear Ms. Pappas:

Enclosed is a copy of your acceptable plans of correction for the survey conducted on **October 13, 2014**. Please post this document in a prominent place in your facility.

We may follow-up to verify that substantial compliance has been achieved and maintained. If we find that your facility has failed to achieve or maintain substantial compliance, remedies may be imposed.

Sincerely,



Pamela M. Cota, RN
Licensing Chief

Enclosure

Division of Licensing and Protection

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0056	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 10/13/2014
NAME OF PROVIDER OR SUPPLIER KING'S DAUGHTERS HOME, INC.		STREET ADDRESS, CITY, STATE, ZIP CODE 10 RUGG STREET ST ALBANS, VT 05478		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
R100	Initial Comments: The Division of Licensing and Protection conducted an unannounced onsite investigation of a facility self-report and 1 complaint. Regulatory violations were cited as a result.	R100	10-29-14-Plan of Correction In the event of a Staffing Shortage, only contracted staff members who are certified to give medications will be hired. In the event that contracted staff is unavailable, the Administrator or Assistant Manager or Nurse will work the shift to be covered. This policy is now in effect. on 10-29-14.	
R178 SS=D	V. RESIDENT CARE AND HOME SERVICES 5.11 Staff Services 5.11.a There shall be sufficient number of qualified personnel available at all times to provide necessary care, to maintain a safe and healthy environment, and to assure prompt, appropriate action in cases of injury, illness, fire or other emergencies. This REQUIREMENT is not met as evidenced by: Based on interviews and record review, the facility failed to ensure qualified personnel were available at all times to provide necessary care. Findings include: Per record review on 10/13/14 at 11:00 AM, staff on duty was not authorized to provide medications to residents. Resident #2 had requested an as needed medication on 9/21/14. Per record review there was a contracted staff member on duty on 9/21/14. Per interview with the facility Administrator on 10/15/14 at 9:30 AM, the contract staff member was not certified to give medications and was to call the Administrator or the Assistant Manager. The Administrator confirmed no such calls were made.	R178		
R322 SS=D	XI. RESIDENT FUNDS AND PROPERTY	R322		

Division of Licensing and Protection

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Mary Pappas

Manager

10-29-14

STATE FORM

1111

1CM211

If continuation sheet 1 of 2

R178 + R322 POL's accepted 11/20/14 RTremblay RN/pmc

Division of Licensing and Protection			
STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 0055	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED C 10/13/2014
NAME OF PROVIDER OR SUPPLIER KING'S DAUGHTERS HOME, INC.		STREET ADDRESS, CITY, STATE, ZIP CODE 10 RUGG STREET ST ALBANS, VT 05478	
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R322	Continued From page 1 11.9 No licensee, staff or other employee of the home may solicit, offer or receive a gift, including money or gratuities, from a resident. Nominal gifts, such as candy or flowers that can be enjoyed by all staff, are permissible. This REQUIREMENT is not met as evidenced by: Based on interview and record review, facility staff received monetary gifts from a resident (resident #1). Findings include: During interview with the resident's Power Of Attorney (POA) on 10/13/14 at 10:10 AM, the POA stated that facility staff were given monetary gifts from Resident # 1's trust account. The POA stated that the gifts were given as a reward for exceptional service to Resident #1. The POA stated that the gifts were unsolicited. On 10/13/14 at 1:30 PM, the Assistant House Manager (AHM) confirmed that the gifts were received and kept by staff.	R322	10-29-14 Plan of Correction Upon Admission and at resident council meetings residents will be informed and/or reminded that employees are not allowed to receive tips gifts or gratuities. Employees who knowingly take gifts from residents will receive disciplinary action up to and not excluding termination of employment. now in effect on 10-29-14.

Division of Licensing and Protection
STATE FORM

5000

10M211

If continuation sheet 2